



ZIRMED® CLAIMS MANAGEMENT

Part of ZirMed's comprehensive revenue cycle management solution for healthcare

Each day, ZirMed's Claims Management solutions help healthcare practices like yours close the payment efficiency gap quickly and cost-effectively.

ZirMed is the expert at immediately uncovering errors and omissions in claims—even before they're submitted. Our reporting and analytics tools help you improve your daily work practices by uncovering the systemic reasons for claims denials and underpayments. You'll experience greater payment recovery, lower accounts receivable days, less work, and fewer headaches.

With one of the most extensive real-time claims submission solutions in the industry, we offer electronic connections to thousands of payers. What's more, we support both professional and institutional claims, and can accept submissions in any format—from ANSI X12 837 and all versions of the National Standard Format to proprietary data protocols and even print files. Claims are efficiently worked through the ZirMed Workcenter which allows the creation of workgroups. Your staff can now focus on the claims assigned to them – thereby boosting productivity. Serving over 195,000 healthcare providers across the nation, ZirMed's Claims Management solutions give you the support you need to get paid faster.

Highlights

Less Work. No more lost claims!

Simplicity. ZirMed handles both primary and secondary claims through a single online solution.

Speed. All claims, including batch submissions, are scrubbed and executed in real time.

Control. See every step on a single easy-to-use online dashboard.

Insight. Our innovative analytics help you understand why claims get rejected.

Ready Assistance. Over half of all ZirMed employees work in client service.

Satisfaction. In a recent survey, 100% of all clients surveyed said they would choose ZirMed again.

Easy-to-create workgroups. With the ZirMed Workcenter, you can easily create workgroups so that staff see exactly—and only—the claims you want them to work.

The screenshot displays the ZirMed Workcenter interface. At the top, there's a navigation bar with tabs for Dashboard, My Work, Claims Processing, Patient Tools, Billing Link, Analytics, and Account. Below this, the 'My Work' section is active, showing a 'Project Claims' view. A 'Results' section indicates '2 Results' and includes a 'REJECTION MESSAGES' alert. A table of claims is visible with columns for Patient Name, Status, Date, and Amount. The table contains one row with the following data: Patient Name: 024785, Status: 2400R PAUL B, Date: 09/02/13, Amount: \$1,000.00. The interface also includes a 'KEYWORD SEARCH' section and a 'FILTERS' section on the left side.



THE ZIRMED CLAIMS MANAGEMENT ADVANTAGE

Real-Time Processing

Submitting professional or institutional claims through ZirMed's own real-time processing platform means that both primary as well as secondary and tertiary claims can immediately go to directly to the payer or its fiscal intermediary, instead of waiting for overnight batch processing.

"Once we understood what ZirMed could offer, it stood out by far as the best solution. Its reporting and clean claims' capabilities were its top selling features"

— Jan M., Practice Manager
Louisville Gastroenterology Associates

For payers who do not accept secondary claims electronically, ZirMed automatically prints the claims and original EOBs, collates them, and mails them to the payer on your behalf.

Online Claims Scrubbing

ZirMed returns four primary levels (general, state-specific, payer-specific, and enterprise-specific) as well as secondary levels of intuitive, integrated claims edits

About ZirMed®

ZirMed is the nation's only company delivering comprehensive end-to-end cloud-based business and clinical performance management solutions to meet the challenges of managing population health and optimizing fee-for-service and fee-for-value reimbursements. ZirMed combines innovative software development with the industry's most advanced transactional network and predictive analytics platform to improve the business and process of healthcare. ZirMed's industry-leading technology and client support have been recognized with awards from KLAS®, Healthcare Informatics, Best of SaaS Showplace (BoSS), and Black Book Rankings. We offer population health management, patient engagement, clinical communications, comprehensive analytics, and end-to-end payer and patient revenue cycle management solutions. To learn more, visit www.ZirMed.com.

weeks faster than the competition. The results: fewer rejected/pended claims, faster payments, and reduced A/R.

Ease of Use

ZirMed currently accepts files from over five hundred Practice Management and Electronic Health Systems, and provides 24x7 secure access to our ANSI 5010-ready platform—giving you the flexibility to operate outside of normal working hours.

Payer Response Translations

ZirMed's exclusive Simple Response solution provides easy-to-understand plain-English "translations" of claim rejection notifications. Our expert staff has mapped the hundreds of variations of the same core rejection notice to a single, simplified message, along with guided navigation to where and how to resolve the underlying issue.

Simple Workflow and Claims Tracking Dashboard

ZirMed puts real-time access to all relevant practice data at your fingertips. This dashboard view provides the current status of

all provider registrations and payer enrollments, as well as rejected claims.

ZirMed's unparalleled claims tracking functionality compiles all information from various reports in the life of a claim into a single record and ensures that every claim is processed every time—increasing office staff efficiency.

Access to Ancillary Claims Services

With ZirMed's Claim Management solutions, providers can easily access additional services, including:

- Electronic Attachments
- Claim Status Inquiry
- Electronic Remittance Advice
- Workers' Compensation and Auto Claims
- CCI, NCD, and LCD edits to ensure Medicare compliance

**READY TO TRANSFORM
YOUR FINANCIAL
AND OPERATIONAL
PERFORMANCE?
CONTACT ZIRMED TODAY
AT: 1-877-494-1032
WWW.ZIRMED.COM**